

New Listings as of June 2011

The following numbers have been assigned since the last newsletter was published. Please add them to your directory.

Barron Forehand, Warren	715-637-0023	McClurg, Mike Oneal, Jamie Racine, Sam Weinert, Dustin	715-837-0042 715-837-0003 715-837-1092 715-837-1202	Brunner, TJ Buth, Glen Countrywide Contracting Inc Hanson, Vicki McBride, Philip Nielsen, Doug Miller, John	715-234-1313 715-736-0048 715-434-1200 715-234-3393 715-736-0390 715-736-0464 715-234-8996
Cameron Vought, Jennifer	715-458-3635	Prairie Farm Klink, Lyle Plouff, Joe	715-455-1138 715-455-1214	Sand Creek Omtvedt, Scott	715-658-1013
Chetek Carpe Diem Northlakes Drive In	715-925-4030 715-924-3325	Rice Lake Barry, Patricia Blaskowski, John	715-234-1010 715-234-4447		
Dallas Grover, Terrance	715-837-0004				

July 2011



New Employee

Mosaic would like to extend a warm welcome to Cody Wooldridge. Cody was born and raised in Cameron and attended UW – LaCrosse. He recently joined the Mosaic employee team as a Sales Associate. Cody makes his home in Cameron and enjoys hunting, fishing and playing sports in his spare time.

Offices to be Closed July 4th

All Mosaic Telecom offices will be closed Monday, July 4, 2011, in observance of the Independence Day holiday, with the exception of the Rice Lake office which will be open 8 am to 4:30 pm.

If you experience emergency repair needs of your communications services during this time, please contact our Repair Department at **1-800-924-3405**. Personnel will be on call to respond to emergency repair needs.



MISSION STATEMENT

To enable and empower our members, customers and communities with robust connectivity to the world, through high-quality, advanced and affordable communications solutions.

Mosaic Telecom Office Locations

401 S. First Street, Cameron, WI • 715-458-5400	704 Second Street, Chetek, WI • 715-924-2171	200 W. 2nd Street N, Ladysmith, WI • 715-532-8100
1074 Riverplace Mall, Amery, WI • 715.268.5200	110 N. Second Avenue, Dallas, WI • 715-837-1011	2701 West Ave, Rice Lake, WI • 715-434-4282
611 E. LaSalle Avenue, Barron, WI • 715-637-4282	761 W. Beaverbrook Ave., Spooner, WI • 715-635-0123	

Cameron (Corporate Headquarters) Monday – Friday 8:00 – 5:00 Thursday 8:00 – 6:00 Saturday 9:00 – 12:00	Amery Monday – Friday 9:00 – 5:00 Thursday 9:00 – 6:00	Barron Monday – Friday 9:00 – 6:00 Saturday 9:00 – 3:00	Chetek Monday – Friday 9:00 – 5:00	Dallas Monday and Friday 8:00 – 4:30 weekly Monday - Friday 8:00 - 4:30 during the first full week of each month that the disconnect date occurs.
Ladysmith Monday - Friday 9:00 - 6:00 Saturday 9:00 - 3:00	Rice Lake Monday – Friday 9:00 – 8:00 Saturday 10:00 – 5:00 Sunday 11:00 – 5:00	Spooner Monday - Friday 10:00 - 5:00 Thursday 10:00 - 6:30		

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Cash for contracts. Cash for clunkers.

For a limited time, you can choose between unlimited contract buy out or \$50 for your old clunker phone when you switch your service to Mosaic Mobile.

Tired of your old cellular phone?

Get a new cellular phone today when you switch to Mosaic Mobile. Choose from our large selection of cellular phones ranging from the latest Android smart phones to simple feature phones.

Still have months left on your cellular contract?

Don't let being in a contract stop you from switching cellular providers. Switch to Mosaic Mobile today and we'll buy out your remaining contract.

Visit a Mosaic Mobile retail location today or contact us at 1-800-924-3405.

*Limited time offer. Some restrictions may apply. Contract buyout amount or \$50 per phone per line credit will be applied to your bill.



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3G, 4G, Faux G – What Does it Mean to Me?

Modern technology evolves quickly. Not long ago, we often saw commercials on TV for 3G cellular service. Now, 4G is the new buzz word. But, what does it really mean?

The term 3G or 4G refers to a standard of performance, commonly called a generation. 3G = 3rd generation, 4G= 4th Generation. The “generation” of a network refers to the types and speeds of service that can be used and is defined by industry standards. 4G cellular service generally refers to an industry standard called Long Term Evolution, or LTE. Many large, national providers who advertise 4G service, actually provide an enhanced 3G service, which some (tongue in cheek) refer to as Faux G. Companies that have “real” 4G service will generally mention LTE somewhere in their advertisement.

The basis for 4th-Generation or 4G, is the dramatic increase in the speed of data transmission through the use of wireless devices or phones. 4G concentrates on data transmission (mobile broadband), rather than voice transmission. This is driven by the shift in use of cellular phones and wireless devices for data.

While a 3G network works great for voice communication and allows the transmission of data, 4G data speeds can be up to 10 times faster than 3G data speeds. This would be similar to the speed difference seen when you subscribe to high speed data at your home.

4G networks will enable people to make video calls, where customers can hear... and see the person they are calling. It will also enable users to watch high quality online videos on their mobile devices.

While many providers are still using 2G technology, Mosaic Mobile’s network originated a step ahead with 3G service. And, Mosaic is very pleased to announce that it’s network now offers real 4G LTE. **That’s right...4G LTE right here, right now.**



Employees Raise Money for Barron County Care Closet



Mosaic Telecom employees raised over \$500 for the Barron County Care Closet by donating money to wear jeans to work on Fridays. The Barron County Care Closet is a joint effort between members of Leadership Barron County and area businesses and community groups. Personal care items are collected for area residents in need.

The Leadership Barron County 2010-2011 members plan to build upon Barron County’s “Care Closet” in order to make items such as toilet paper, paper towels, soap, diapers, oral care items, and deodorant readily available for County workers to hand out as needed. The hope is that in the future it will be possible to make these items available at area food pantries too.

Mosaic Telecom Donates to Barron High School E-Day

On Wednesday, May 4, 2011, over 350 Barron High School students took time away from their studies, but not away from hard work, with E-Day 2011.

More than 20 service projects were planned for the event, including cleanup at Pioneer Museum, helping at the Humane Society, planting trees, painting picnic tables and cleaning park grounds. The projects not only provide students with community service experience and an opportunity to work together, but the day is also a chance for students to help the environment. Mosaic Telecom supported the project by donating t-shirts to all students who took part in the E-day program.



Pay Your Mosaic Bill Automatically or Online

Take advantage of online bill payment or automatic bill pay and eliminate any concerns about late payment of your Mosaic account. With our online bill payment or Ready Pay automatic deduction, you’ve got convenient payment options available.

With online, or e-billing (short for electronic billing), you can view your bill, sort data, download your statement or make a payment via the Internet. e-billing gives you 24/7 access. Or, if you prefer, you can establish an automatic monthly payment schedule. Both methods are safe and secure. If you’d like to sign up for e-billing, please call or visit one of our eight offices, or sign up online at <https://estatement.chibardun.net/ebpp>.

To establish Ready Pay automatic bill payment, an automatic deduction from your bank checking or savings account, please contact our office. After your initial set up, your payment is automatically made each month. Our staff is able to provide information on either service when you contact us at 1-800-924-3405.

See You at the Fair!

The Barron County Fair will be held Wednesday, July 13 through Sunday, July 17, 2011. Mosaic Telecom will host a display booth in the Commercial Building at the Barron County Fairgrounds in Rice Lake. We invite you to stop by to view the latest in telecommunications products and services, and meet our Mosaic staff members. We hope to see you at the Fair!

