



Terms applicable to Mosaic Network Plans: Credit approval required. An early termination fee of \$175.00 per line applies if service is terminated before the end of the contract term and will be prorated based on each full month in service. If service is cancelled and phone is returned within 3 business days, a full refund may be granted including the activation fee. Customer is responsible for all services used. Phone must be in like-new resalable condition and include all components: packaging, instruction manual, charger and any other original equipment. All other charges apply. Minute Increment Billing and Usage: Airtime and other measured usage are billed in full-minute increments, and actual airtime and usage are rounded up to the next full increment at the end of each call for billing purposes. Minutes will be depleted according to usage in the following order: Night and Weekend Minutes, Mobile to Mobile Minutes, and Anytime Minutes. Calls placed on networks served by other carriers may take longer to be processed, and billing for these calls may be delayed. Those minutes will be applied against your Anytime monthly minutes in the month in which the calls appear on your bill. Unanswered outgoing calls of 30 seconds or longer incur airtime. Prices are subject to change. Prices do not include taxes. Activation Fees: \$35 Activation Fee for each new line. Nights and Weekends: Nights are 7:00 p.m. to 7:00 a.m. Weekends are 7:00 p.m. Friday to 7:00 a.m. Monday. Early nights are from 5:00 p.m. to 7:00 a.m. and early weekends are 5:00 p.m. on Friday to 7:00 a.m. on Monday (based on time of day at the cell site or switch providing your service). Unlimited voice services are provided primarily for live dialog between two individuals. Unlimited voice services may not be used for conference calling, or call forwarding in excess of national averages per month. Unlimited voice services may not be used for monitoring services, data transmissions, transmission of broadcasts, transmission of recorded material, or other connections which do not consist of uninterrupted live dialog between two individuals. Mosaic may, at its option, terminate your service or change your plan to one with no unlimited usage components should your calling pattern or misuse necessitate. Mosaic will provide notice that it intends to take any of the above actions. Mobile to Mobile: Mobile to Mobile voice services includes Mosaic mobile devices only. Data Packages: Roaming data and data overages (out of area as defined by the Home Network) are charged at \$1.25 per MB. Anytime voice minutes are calls made from anywhere in the continental 48 United States, on the Mosaic Network and on Mosaic Roaming Network. Data packages can only be purchased in conjunction with voice services. Mosaic reserves the right to disconnect users who do not reside in the Mosaic Home Network coverage area and whose off net usage exceeds 50%. Other restrictions may apply.

Mosaic Telecom Office Locations

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