



Privacy Statement

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Chibardun Telephone/CTC Telcom d.b.a. Mosaic Telecom maintains high standards for the protection of privacy over the Internet. The purpose of this statement is to inform subscribers and visitors how the information that is gathered through our web site is used.

Information Use

The only information Mosaic Telecom obtains about individual visitors to our web site is information supplied voluntarily by the visitor. This means that you can visit our web site without telling us who you are or revealing any information about yourself. To gauge the effectiveness of our web site, we do collect some generic information about our visitors. Our web servers automatically recognize the web page from which a visitor enters our site, which pages a visitor visits on our site, and how much time a visitor spends on each page. This information does not reveal a visitor's identity. We accumulate this information and use it to evaluate and improve our web site.

You can choose to provide individual information to Mosaic Telecom in a number of ways through our web site - by ordering a service from us, sending us e-mail, requesting information, or registering to use the online eStatement service. When visitors supply information about themselves for a specific purpose, Mosaic Telecom uses the information for that purpose (such as to provide the information the visitor has requested). When visitors use our web site to order services, or to request information about our services, we use the individual information as we would use the same information obtained off-line via the telephone or in person.

Sharing

We do not sell or share email addresses or individual information obtained on-line about our visitors. And, we will not disclose the individual information provided to us on-line to anyone outside of Mosaic Telecom unless you specifically authorize it, it is required by law, or disclosure is necessary to protect the safety of customers, employees or property. If you provide personal information or register on a co-sponsored site, you may be providing the information to the co-sponsor. Check the privacy statement of the co-sponsored site for details on how they may use the provided information.

Email

Mosaic Telecom does not send unsolicited "junk" email (spam). We may use email to communicate with our customers, to respond to visitors' emails, to confirm orders placed online, and to send information that a visitor has requested. If you receive an unwanted email from us, you can simply reply to ask not to receive future emails.

Cookies

Mosaic Telecom's web site or co-sponsored web sites may use "cookies" to improve our level of service to visitors. Cookies are lines of text that are transmitted to your web browser when you click on a site. Your browser stores the information on your hard drive and when you return to that site, the cookie is transmitted back to the server that originally sent it to you. Cookies provide a way for a server to recall a previous request or previous registration, or to keep track of a transaction as it progresses, so that information does not have to be repeated. To be notified when you are about to receive a cookie you can configure your browser to alert you when a site is attempting to send you a cookie and at that time you will have the option of refusing the cookie.

Site Security

Mosaic Telecom is committed to safeguarding customer privacy on all Mosaic Telecom web pages. We require our employees to protect the privacy of information about our customers and expect our partners and suppliers to do so as well. You can feel confident that your individual information will be protected when you access your account or order services from our web site over the Internet. We employ security measures to safeguard your transactions with us. All credit card transactions will be conducted on a site protected by a SSL (Secure Socket Layer) certificate guaranteed by VeriSign.

How do I know I'm on a secure site?

Every secure page on our web site has been secured with a digital certificate by VeriSign. To view this certificate, click on the image of the closed lock on the bottom bar of your browser window or the VeriSign logo displayed on our web site. This certificate will show that you are sending your personal information to Mosaic Telecom over a secure connection.

Links

The Mosaic Telecom web site may contain links to other sites. We are not responsible for the content or the privacy practices employed by other sites.

Notification of Changes

To improve the services it can offer you, Mosaic Telecom may opt to expand its capabilities for obtaining information about users in the future.

Contact Information

If you have any questions regarding the Privacy Statement, please contact Mosaic Telecom at chitel@mosaictelecom.net